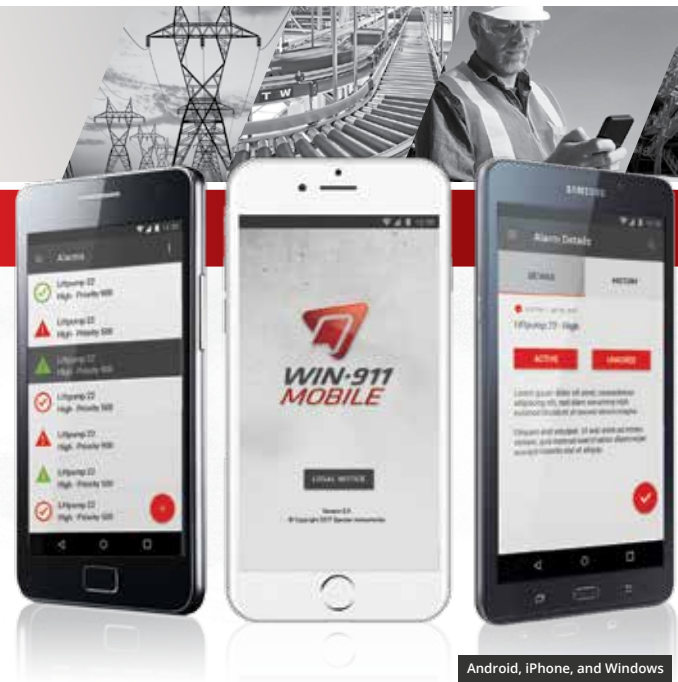


# WIN-911

THE MOST WIDELY USED ALARM NOTIFICATION PLATFORM IN INDUSTRY AND IIoT

WIN-911 DELIVERS CRITICAL ALARMS & ALERTS IN REAL TIME, INTEGRATING WITH THE WORLDS LEADING SCADA, HMI AND CONTROL SYSTEMS.

WIN-911 uses configuration logic to filter, route, and escalate alarms and events to designated recipients through multiple notification methods. WIN-911 supports single and bi-directional communication for alarms, acknowledgements, informational requests, and reports.



Android, iPhone, and Windows

## SCADA INTEGRATION DIRECT CONNECTS

WIN-911 Direct Connects provide a native connection to leading SCADA/HMI systems enabling ease of configuration, performance optimization, and syncing of alarm acknowledgments and other data.

The use of Alarm Subscriptions, which filter alarms into WIN-911, eliminates the need to maintain two separate alarm databases providing faster integration, with simplified setup and less on-going maintenance.



## WHAT CAN WIN-911 DO FOR YOU?



### INCREASE:

- RELIABILITY OF ALARM NOTIFICATION
- OPERATIONAL EFFICIENCY
- INSIGHT INTO FREQUENT ALARM OCCURRENCES



### REDUCE:

- DOWN TIME
- OPERATING COSTS
- MATERIAL COSTS



### IMPROVE:

- ALARM RESPONSE TIME
- PERSONNEL AND PUBLIC SAFETY
- ALARM LOGGING AND REPORTS FOR CONTINUOUS IMPROVEMENT



## SCHEDULING

Control notification logic utilizing individual and shared schedules evaluated at the time of the alarm. Complex shift scheduling made easy using an Outlook/Google style calendar control.

Appointment- Bi-weekly Night Rotation

Appointment time  
 Start: 9:00 PM  
 End: 5:00 AM  
 Duration: 8 hours

Recurrence pattern  
 Daily  
 Weekly Recur every 2 week(s) on:  
 Monthly  
 Yearly  
 Sunday  Monday  Tuesday  Wednesday  
 Thursday  Friday  Saturday

Range of recurrence  
 No end date  
 End after 10 occurrences  
 End by 1/12/2017

Remove Recurrence OK Cancel

## NOTIFICATION OPTIONS

ALL notification options support single or bi-directional communication, acknowledgements, and customized formats.



### SMARTPHONE APPS

Interactive, intuitive APPS using push notifications for Apple, Android, and Windows devices.



### SMS TEXT MESSAGING

Secure, text based alarm notification over cellular networks. Supports both USB and Ethernet IP cellular modems.



### EMAIL

Rich HTML or plain text templates support a wide range of devices. Protocol support for SMTP, POP, IMAP, SSL/TLS.



### VOICE CALLS

Text-to-speech engine dynamically reads alarm information. Supports VoIP (SIP) or analog phones (USB voice modem).



### REPORTING

Rich or plain text report templates are available. Reports can be sent on demand or based on alarm conditions.



## LOGGING

Supports both live and historical views. Sort, arrange print or export your alarm history based on your preferences. Includes personnel notification attempts and confirmation, acknowledgments, events and error codes.



## SYSTEM MODIFICATION AUDITS

Leverage your existing SQL server auditing features to provide audit trail for regulated environments.



## LOCALIZATION

Fully localized in 9 languages: English, German, Hebrew, Arabic, Italian, Portuguese, French, Chinese, Spanish. Localization includes software configuration, alarm delivery and alarm interaction.



## TEXT-TO-SPEECH PREMIUM VOICES

Offered in 46 languages, Premium Voices provide a more natural sounding voice as an alternative to the standard Microsoft choices.

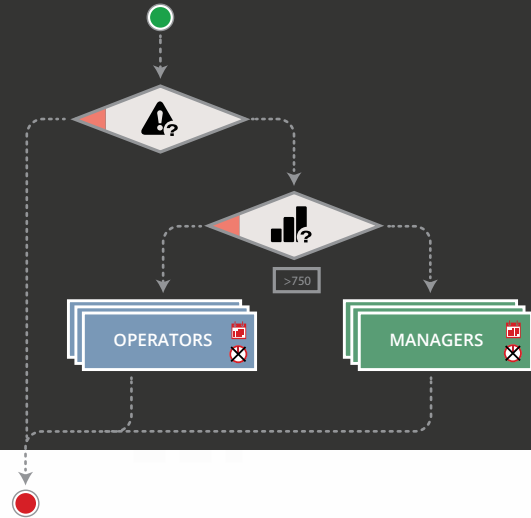
## SOFTWARE & HARDWARE REDUNDANCY

Additional WIN-911 systems can be installed to provide greater reliability. Notification hardware and gateways can be pooled to increase uptime and reliability.



## NOTIFICATION ESCALATION ENGINE

Configure notification workflows to best meet your operational needs. From a simple callout list to complex escalation logic, WIN-911's patented, script free, drag and drop user interface makes configuration easy and intuitive.



### BASIC TACTICS

Simple Call out list that supports retries and delays.

<input type="checkbox"/>	Connection	Type	Retries	Delay Between Retries			Delay After			
<input type="checkbox"/>	John		0	Minutes	0	Seconds	0	Minutes	0	Seconds
<input type="checkbox"/>	Paul		0	Minutes	0	Seconds	0	Minutes	0	Seconds
<input type="checkbox"/>	George		0	Minutes	0	Seconds	0	Minutes	0	Seconds
<input type="checkbox"/>	Ringo		0	Minutes	0	Seconds	0	Minutes	0	Seconds

### ADVANCED TACTICS

Script free work-flow dynamically follows your process.

- Scales from a simple call out list to comprehensive enterprise work-flows
- As the alarm event unfolds actions can be taken dynamically as alarm conditions evolve
- Workflow can enable event-based pushing of reports
- Easily adapts to personnel and organizational changes

### ADVANCED STRATEGIES

Strategies orchestrate tactic execution.

**Name** South Station Alarms

**Description** includes rearming after 30 minutes

**Policies**

Condition	Action
Initial Event	Start Tactic → Operator Callout
Any Alarm State Change	Re-Notify
Upon Repeating Timer	Start Tactic → Realarm
Alarm Becomes Terminal	Stop Strategy

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## WIN-911 PRODUCT COMPARISON CHART

FEATURES:	STANDARD	INTERACTIVE	ADVANCED
Scheduling	✓	✓	✓
Virtualization	✓	✓	✓
Localization	✓	✓	✓
Basic Tactics	✓	✓	✓
Basic Strategies	✓	✓	✓
Advanced Tactics			✓
Advanced Strategies			✓
SMS	✓	✓	✓
Email	✓	✓	✓
Voice (VoIP)		✓	✓
Voice (Analog)		✓	✓
WIN-911 Mobile		10 Devices	25 Devices
Remote Acknowledgements		✓	✓
Alarm Requests		✓	✓
Report Requests		✓	✓

**THE WORLD'S TRUSTED BRANDS TRUST WIN-911.  
DEPLOYED AT OVER 10,000 FACILITIES IN 70 COUNTRIES ON SIX CONTINENTS.**

AEROSPACE & DEFENSE

ANIMAL & AQUATIC SPECIES  
FACILITIES

BUILDING MANAGEMENT

DATA CENTERS

ENVIRONMENTAL REMEDIATION

FOOD & BEVERAGE

LABORATORIES & RESEARCH

LIFE SCIENCES

MANUFACTURING

NATURAL DISASTER PREVENTION

OIL & GAS

POWER GENERATION  
AND DISTRIBUTION

WATER & WASTE TREATMENT

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