

## [Saint Michel Hospital Manages Patient Calls with Micromedia International's Alert](#)



There are few times when communication, response time and efficiency are more important than when human lives may be on the line. For this reason, hospitals should be equipped with the best **alarm system software** available.

A prime example the best alarm system software is product of Micromedia International, WIN-911's European partner in

the alarm notification industry. At the **Saint Michel Forcalquier Hospital**, Micromedia International helps provide a top of the line alarm system to over 300 patients a year, making sure they receive the best possible care and attention available.

Micromedia International's ALERT alarm notification software is an integral part of the patient call system, replacing the hospital's outdated pager system. Saint Michel strategically upgraded to an ASCOMNIRA patient call system that coupled itself with ALERT software. The change increased employee accountability, patient care and overall response times for the hospital.

Now, every hospital patient has an alarm button installed in multiple locations in their room. In the case of an emergency, patients press the button and an alarm is transmitted to a staff member located in the same building.

When an alarm is triggered, the alarm notification system includes the patient's room number so that staff members know where to respond to the alarm. Hospital staff cannot respond to the alarm from outside the patient's room. They must physically enter the room, examine the situation and then either disengage the alarm or call for additional assistance.

The ALERT system transmits all alarms via mobile phones. This allows for calls and response times to be easily monitored. When response times appear to slow down, it allows the hospital to take corrective action. The hospital saw an immediate increase in staff response times once the mobile alarm notification system was installed.

Faster response times are just one of the many ways the hospital has benefitted from switching to a mobile alarm notification system. On a larger scale, the mobile alarm system helps the hospital reach ANES (National Health Accreditation and Assessment Agency) accreditation standards. This accreditation helps the hospital establish itself as a place of quality safety and care.

For more information, please contact WIN-911's partner Micromedia  
at <http://www.micromedia-int.com/en/>.